

Vancouver Experience

4 Days | 3 Nights Vancouver, BC DM-CT YVREXP This tour is fully customizable

Discover Vancouver's allure with our Experience Vancouver Package. Enjoy a 3-night stay, a vibrant city tour, and the thrill of Capilano Suspension Bridge. Explore Stanley Park, Granville Island, and local cultural gems. Perfect for adventure seekers, culture enthusiasts, and nature lovers seeking a unique urban escape.

Tour Operates: 01 Jan 2024 to 31 Dec 2024



Highlights

- **Explore the Great Outdoors:** Adventure in the North Shore Mountains and Pacific Ocean landscapes.
- **Cultural Richness Unveiled:** Dive into diverse art, museums, and a vibrant culinary scene.
- Serene Retreat: Relax in Stanley Park's tranquil settings and beautiful beaches.
- **Nature's Embrace:** Connect with Vancouver's lush rainforests and scenic coastline.
- Vibrant Nightlife: Enjoy the city's dynamic festivals, events, and social scenes.
- Educational Insights: Learn about Vancouver's history and indigenous cultures.

For enquiries & bookings, please contact us at Phone: +1 416 425 8001 Email: <u>sales@dmci.ca</u>

Includes:

- ✓ 3-nights accommodations.
- ✓ City tour of Vancouver.
- ✓ Admissions to Capilano Suspension Bridge.
- ✓ Taxes, GST.



Day 1 – Arrive at Vancouver.

Welcome to Vancouver. Upon reaching the terminal and retrieving your luggage, please proceed to the Taxi Ranks located outside the terminal premises. Metered Cabs are conveniently accessible for transportation to downtown Vancouver hotels. Additionally, rideshare services like Uber operate at Vancouver Airport (YVR).

Rest of the day free to explore Vancouver on your own.

Overnight in Vancouver.

Day 2 – Vancouver City Tour Including Capilano Suspension Bridge

Highlights

- Visit Vancouver highlights including Stanley Park and Canada Place.
- Visit the famous Capilano Suspension Bridge and enjoy a thrilling cliff walk adventure.
- Your guide offers informative and entertaining commentary.
- You can head directly to the meeting point, Canada Place, 999 Canada Pl, Vancouver, BC V6C 3E1, Canada.

Seize the essence of Vancouver with this tour, beginning with a convenient pickup. Let the guided coach journey unveil the beauty of Canada Place, the diversity along Robson Street, and the serenity of Stanley Park. Cross the iconic Lions Gate Bridge en route to the thrilling Capilano Suspension Bridge Park, where activities like Cliff walk and Tree trek await. Conclude your night at Granville Island, a local gem for shopping and leisure. This tour is a perfect blend of flexibility, authenticity, and value – ideal for the Free Independent Traveler (FIT) seeking a tailored experience.

Overnight at Vancouver.

Day 3 – A day free in Vancouver at your pace to explore Vancouver.

Opportunities to explore:

- Gastown Steam Clock Charm: Witness a historic steam-powered clock, an iconic Vancouver snapshot.
- Flyover Canada Adventure: Experience a captivating 4D journey, igniting your wanderlust.
- Granville Island's Artistic Haven: Dive into culture, food, and artisan studios in this vibrant hub.
- Indigenous Tours & Experiences.

Experience 360° views from the Vancouver Lookout, offering glimpses of iconic landmarks like Lions Gate Bridge and Stanley Park. Encounter the historic Gastown Steam Clock, an antique-style timepiece powered by steam, capturing the city's essence. Be awe-inspired by Flyover Canada, a 4D film highlighting Canada's iconic places, igniting your road trip dreams.

Overnight at Vancouver, BC

Day 4 – End of your Vancouver Experience Tour.



This morning marks the end of your Experience Vancouver Tour. Hotel check-out time is at 11 AM. After checking out, transfer to the airport on your own.

End of your Vancouver Experience Tour.

Exclusions

- * Arrival and Departure transfers from Airport. Offered as an optional add on. Please check with us for the add-on cost for these services.
- * Arrival and Departure Airport Transfers. We offer private airport transfers as an optional add-on. Additional changes will apply.
- * Breakfast and other meals unless listed under inclusions.
- * Porterage at hotels.
- **×** Bottled Water in hotel rooms.
- Travel Insurance is strongly recommended to all travelers. Travel Agents, please note If your client chooses to decline your offer to sell them Travel Insurance, you must secure a signed Liability Waiver, as required by the TICO, the Provincial Travel Regulatory Authorities of Ontario, Canada. DMCi Inc. sells Travel Insurance to residents of Ontario who are Canadian citizens or landed immigrants (Permanent Residence Card Holders) only. Non-Canadians and non-residents of Ontario or international clients must purchase Travel Insurance in their respective province, state, or country of residence.
- × Visa and Documentation Fees.
- **×** Telephone calls, Laundry, and other expenses.
- × Any personal expenses.
- * Resort Fees if applicable.
- × Gratuities for driver and tour guide (expected).

Hotels Featured

Destination	Hotel	Star
Vancouver	Sandman Hotel City Centre	3

Rooms featured will be Standard ROH room unless specified otherwise. Hotels featured will be as above or similar. We feature a range of hotel properties. Hotel upgrades are available. Please check with us for rates and availability.

Deposit & Payment Policy

- 61-days or more prior to start date of tour \$250 per person.
- Full payment required 30-days prior to start date of your tour.



Change & Cancellation Policy

- 31-days or more prior to start date of tour refundable less \$100 per person.
- 60-days or less 100% non-refundable.
- No Show 100% non-refundable.
- Unused Services non-refundable.

FAQ

- Is this tour an Escorted Tour with a Tour Director? No. This is not an Escorted Tour with a Tour Director. Some services offered on an escorted tour such as check-in assistance by a dedicated Tour Director, etc. are therefore not offered on our Independent Tours. Commentary on sightseeing tours will be either a pre-recorded commentary or narrated by your driver-guide in English.
- Are there fixed dates of departure for this tour? No, our tour doesn't have just a few specific days when it leaves. It leaves every day during the season, so you can pick any day you like to start your adventure!
- Will we be with the same group of people throughout this tour, like in an Escorted Tour? No. On this tour, the people you travel with may change. You won't always be with the same group of people like you would be on an Escorted Tour.
- How do we transfer from the Airport/VIA Rail Station to our hotel? Once you have collected your luggage, please proceed to the taxi ranks outside the terminal. Metered cabs are available for your transfer to the hotel. Same applies to arrival at the VIA Rail Station. Share rides such as UBER also serve Vancouver City. We do offer private transfers from both Vancouver Airport (YVR) and from Vancouver VIA Rail Station to your hotel as an add on service. Additional charges will apply.
- Will we be picked up from our hotel for the transfer to the Airport/VIA Rail Station? No. You must make your own way to the airport/VIA Rail station.
- Will we be picked up from our hotel for the motorcoach transfer to Vancouver Airport/VIA Rail Station? No, you must make your way to the Airport/Rail Station. Metered cabs and share rides are readily available for your transfer. We do offer private transfers to both Vancouver Airport (YVR) and from Vancouver VIA Rail Station to your hotel as an add on service. Additional charges will apply.
- Will someone come to my hotel to pick me up for the tours? No. You must make your own way to the tour starting point. Detailed information relating to joining the tour will be sent to you along with your tour conformation.
- Size of Coaches for Transfers and Tours What are the sizes of the coaches used for transfers and tours? For our transfers and tours, we use coaches of different sizes. Depending on the tour and the number of people, you might be on a big coach with 56 seats, a medium-sized one with 33 seats. We also use 24-seater, 14- and 10-seater vans as well as mini vans for our tours.
- Is it necessary to sign a Waiver to participate in your tours? In most cases, signing a Waiver is not required. However, if your tour package includes a tour component that is considered a soft adventure activity, you will be obliged to sign a Liability Waiver issued by the operator of that tour or activity. This requirement will be clearly indicated on your tour voucher. Additionally, for all participants under the age of 18, a parent or legal guardian must sign the Waiver on their behalf.



- Are there any specific dress code requirements for participating in the tours? There is no formal dress code for our tours. However, we do request that clients dress modestly and appropriately according to the local weather conditions. For soft-adventure tours, there are strict dress code guidelines that must be followed for safety purposes. These specific requirements will be communicated to you at the time your tour is confirmed.
- Can we expect to see wildlife on these tours? While there is always a chance to spot wildlife during our tours, and such sightings are not uncommon, we must clarify that seeing wildlife is not a guaranteed aspect of our tours. Our guides possess extensive knowledge about the animals in the park and will gladly share information about them, should you see any wildlife or have questions about the local fauna.
- Is it safe to approach or touch wild animals based on their behavior? Absolutely not. Under no circumstances should you approach, touch, or exit your vehicle to photograph wild animals, regardless of their apparent calmness or friendliness. Interacting with wild animals poses significant risks to both humans and the animals themselves.
- Is it mandatory to present Service Vouchers received from DMCi for availing confirmed services during our tour, including hotel accommodations and tours? Yes, it is mandatory. To avail of the services confirmed for your tour, including hotel accommodations and tours, you must present a digital or printed copy of the Service Voucher provided to you by DMCi or your travel agent at the time-of-service confirmation. Failure to present this voucher may result in denial of services. Please note that in such circumstances, no refunds, substitutions, or alternative tours or services will be provided.
- Do clients need a Credit Card for Hotel Check-Ins? It is mandatory for clients to provide a credit card under their name when checking in at hotels, lodges, and inns. The hotel typically places an authorization hold of \$500 to \$750 on the card for incidental expenses and possible damage. This hold is released within 72 hours after check-out, deducting any incurred charges.
- Can we use Cash or a Debit Card instead of a Credit Card at Hotel Properties? It is important to note that most of our hotel properties do not accept cash or debit cards as a substitute for a credit card. Guests are strongly advised to ensure they have a valid credit card available for use during their stay.
- Do guests need to provide a Photo-ID during Hotel Check-In? Absolutely yes. At the time of check-in, clients are required to present a government-issued photo-ID, such as a passport or driver's license. Please be aware that other forms of government-issued photo-IDs, like a Social Insurance Number card, health card, citizenship card, etc., may not be acceptable.
- What is the hotel check-in and check-out times?

Check-in: 4 PM

Check-out: 11 AM

Early Check-in and Late-Checkouts require prior approval by the hotel. Additional charges, possibly an additional night charge will apply.

What is the policy in case your client's flight gets cancelled or delayed, or if they are unable to travel and join the tour for other reasons? – DMCi Inc., our service providers, employees, contractors & sub-contractors etc. are responsible only for services booked through us. Therefore, your client's inability to travel or join the tour on time due any reasons including but not limited to delayed/cancelled flights, denied boarding, delayed/cancelled visas, refused admission into the country at the point of entry, health conditions, death in the family, etc. are not reasons for a refund or a substitution tour. If your client's are unable to join the tour

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or fail to join the tour on time, no refund/substitution tour will be provided. DMCi Inc. is not responsible for any disruptions caused because of weather, traffic, road conditions, etc. All such circumstances should be covered by their Travel Insurance.

For More Information on this Tour Package, Operating Dates & Tariffs, Contact our Destination Specialist @ Email: <u>sales@dmci.ca</u> Phone: +1 (416) 425 8001 extn 1









